

**Scope of work and terms & conditions for Annual Maintenance Contract of Official Website of Directorate of Health Services Jammu viz <https://dhsjammu.jk.gov.in>**

The official website <https://dhsjammu.jk.gov.in> of Directorate of Health Services Jammu is hosted at State Data Centre, Department of Information & Technology, Govt. of Jammu & Kashmir.

**The Scope of work and terms & conditions for Annual Maintenance Contract of this official website is as under:**

1. Important parameters of the website

<b>URL of the app</b>	<a href="https://dhsjammu.jk.gov.in">https://dhsjammu.jk.gov.in</a>
No. of Dynamic pages	NA
No. of Static pages	50
No. of login modules	NA
No. of roles	NA
No. of Input fields	NA
Software environment of the Application	Linux
Database used	My SQL
PKI Enabled	No
Language	HTML and PHP

**Scope of work during the maintenance period:**

1. Maintenance of all static pages.
2. Maintenance of the following features, functionalities and links already available in the website:
  - a) Image gallery
  - b) Home page
  - c) Maps
  - d) About us
  - e) Citizen Charter
  - f) Health Institutions
  - g) Schemes
  - h) DNB Courses
  - i) Safe Life Jammu
  - j) BCTV
  - k) Books and Newsletters
  - l) JSSC Nagrota
  - m) Palliative Care
  - n) Artificial Intelligence
  - o) Contact Us
  - p) Main, Important, useful and quick links

- q) Orders/ Circulars/ Seniority Lists
  - r) Notices/ Notifications
  - s) Helpline numbers
- and other features, functionalities and links uploaded on the website.
3. Uploading of content on daily and regular basis which included data, reports, activities, orders, notices, files and any other information/ data/file etc provided by the office.
  4. Updating of the existing content on the website.
  5. Supporting the process of Security Audit of the website like Removal of application level vulnerabilities, providing Hash value and Hash algorithm etc.

## **Terms & Conditions**

### **Maintenance:**

The agency is expected to satisfactorily maintain the complete website for full period of one year of the contract

The application management will include any content update, upload or any other minor change in website.

### **Troubleshooting:**

The successful agency will provide the immediate support and assistance in the event of any disruption in the services being provided.

### **Rate:**

The rate quoted should be inclusive of all taxes.

### **Performance Security:**

The successful agency shall deposit the performance security at the rate of 10% of the value of the contract.

### **Validity:**

The rate of contract shall be valid for a period of one year and can be extended for a further period of 30 days or till such time the new contract is issued or the contract can be further extendable to one more year subject to the approval from the authority and evaluation of the service provided during the contract period.

### **Payment:**

The maintenance charges shall be made to the agency at the end of completion of the contract, upon satisfactory services provided to Directorate of Health Services Jammu. No advance payment shall be made.

**Termination of the contract:**

In any case, successful agency will not back out in midstream. If it happens, the security deposited shall be forfeited and the cost incurred for the maintenance of the website for remaining year of contract shall be charged from the agency.

The act of backing out will automatically debar the agency from any further dealing with this Directorate.

**Legal Proceedings:**

Legal proceedings that may arise at any time shall be limited to the jurisdiction of Hon'ble Court at Jammu only.

**(Sd/-)**

Director Health Services  
Jammu