Mera Aspataal Programme

❖ **Mera Aspataal is MoHFW, GOI initiative to capture patient feedback for the services received at the hospital.**

❖ **In Mera Asptaal programme, mobile/ landline number of all the patients visiting the facility is a critical requirement. This gets uploaded in the Mera Asptaal portal and helps to take feedback from the patients. This application provides real time analysis of data and meaningful insights to analyse the performance from patient's perspective which in turn helps to develop Action Plan based on feedback.**

❖ **Capturing 100% valid mobile numbers of patients visiting health institution is must for proper implementation of the programme.**

❖ **This Program has been implemented in 34 Health Institutions in Jammu Division so far.**